

Eligibility

We have a strict policy of no pets in any of our Motorhomes, We do not accept all male or all female groups unless by prior arrangement in writing , We do not allow any of our Motorhomes at any Music festivals such as T In The Park, Glastonbury, Rock Ness etc, or Sports events Moto X etc, unless by prior arrangement in writing. All our vehicles are fitted with tracker systems.

No one other than the drivers named in the rental agreement may drive the hired vehicles.

All named drivers must be over 25 (Drivers over 75 need to contact us first for confirmation), of good health and have held a full/valid driving licence for at least two years.

The licence must be clear of any endorsements apart from up to six points for Speeding Offences, if there are any other current endorsements special conditions may apply.

All licences required must be produced and all Drivers must be present at vehicle collection; Persons with serious convictions within the last eleven years will not be permitted to drive the hire vehicles (including drink driving offences).

The following persons are excluded from driving our vehicles

Drivers under 25 years of age.

Drivers who have held a full driving license for less than two years.

Drivers who have had their insurance declined and/or renewal refused and/or special insurance terms imposed as a result of their claims experience and/or have had their insurance or cover cancelled by any Motor Insurer.

Drivers engaged wholly or partly in professional entertainment or professional sports.

Drivers who have any mental defect or infirmity or suffers from fits or any heart complaint.

Drivers must not have had their licence suspended for any period within the last three years.

Drivers must not have been involved in more than one fault incident within the last three years.

Drivers must not have more than two convictions with a maximum of 3 points per conviction.

Drivers must not have obtained a BA,DD or UT conviction

Drivers must declare if there are any special endorsements or special conditions that apply to their license to drive.

Drivers must declare at time of booking all of the above. Failure to disclose such claims may result of refusal of hire should this information come to light prior to collecting the vehicle.

Visitors from abroad (this does not apply to EU Countries, Australia, Canada, & USA) are advised to obtain an International licence. It does not automatically disqualify you from driving if you do not meet the required criteria, but we shall need to refer you to our insurance company to check if they will offer insurance cover.

Bookings

Telephone and online bookings can be made, but only held for up to 7 days until a booking deposit of £200 per week of hire is received.

The booking deposit is not refundable and shall be deducted from all hire charges.

Confirmation of the booking will be emailed or posted together with the invoice in respect of the tariff and damage deposit. If required dates are fully booked we will inform you of alternative dates available.

Cancellation of Bookings

Cancellations must be in writing or by email , and are charged as follows:

- The booking deposit is not refundable.
- Should you cancel your confirmed booking up to 6 weeks prior to, or fail to turn up for commencement of hire, you will forfeit the booking deposit and hire charge already paid.
- This will also apply if, upon inspection of named drivers' licences, they are found to be invalid or do not comply with the information stated on the booking form.
- Scottishtourer. recommend that the hirer takes out cancellation insurance
- Payment

Full payment is due, 6 weeks prior to collection of vehicle.

The damage excess of £700 is fully refundable upon safe return of the vehicle on the agreed date and time unless otherwise agreed by Scottishtourer.

Availability

In circumstances beyond our control if the Motorhome previously booked by the hirer is not available due accident, theft, weather conditions, or any other reason or circumstance, then we will endeavour to supply a replacement motorhome of similar size and specification, if this is not possible then we will refund all monies paid immediately , Scottish Tourer will have no obligation whatsoever with regard to refunding any monies paid for campsites booked , events booked, travel booked, or any other circumstances.

Insurance

All Motorhomes are comprehensively insured for the named drivers during the hire period only as detailed on the booking form. Up to two additional drivers can be added at an additional charge; prices available on request.

A refundable damage deposit of £700 is payable upon or before vehicle pick-up. In the event of an insurance claim, the full £700 will be taken to cover the full insurance excess of £700. Any damage to the vehicle during the hire period that is not covered by an insurance claim will be deducted from the refundable deposit; this will include any loss of equipment. Every accident or any damage must be reported to Scottishtourer immediately by telephone and an accident form will have to be completed at the end of the hire period.

When payment is paid by credit card, I agree that; Scottish Tourer. is irrevocably authorised to complete any documentation and to take any other action to recover from my credit card issuer all amounts due by me pursuant to this Agreement, including but not limited to, any amounts due in respect to damage to the Vehicle or to property of a third party and all other additional charges as they are incurred (including all parking and traffic infringement penalties, road toll fines, city congestion charges, and associated administration costs) I will not dispute my liability to Scottish Tourer for any amount due under this agreement and I shall indemnify and keep indemnified Scottish Tourer. against any loss incurred(including legal costs) by reason of notifying my credit card issuer of such dispute. : Scottish Tourer will take full cleared funds of Vehicle Security Deposit of £700.00 from your card.

Any damage to tyres, windscreen and any theft of personal property is not covered by our insurance, and any such damage shall be at your expense .Scottishtourer recommend that the hirer takes out their own personal belongings or travel insurance.

Driving by non-named drivers and any late returns of Motorhomes renders the insurance invalid and the driver therefore commits an offence under the road traffic act, and will be solely responsible for any damages of personal injuries incurred. Late returns will be surcharged at the rate of £100.00 per hour, or part hour thereof.

Limitations & Liabilities

Scottishtourer accepts no responsibility for replacement vehicle costs, travel or accommodation costs or any other loss or claims arising from a Motorhome breakdown or accident. ScottishTourer will have no obligation whatsoever with regard to refunding any monies paid for campsites booked , events booked, travel booked, or any other circumstances.

You are strongly advised to take out travel insurance.

The Hirer:

- Is liable for any cost incurred for speeding or parking fines, congestion charges or any other offences committed against the road traffic act regulations.
- Must return the internal of the vehicle in a clean and habitable condition for the next customer.
- Must remember that although these are leisure vehicles, it is an offence to drink and drive.
- Undertakes responsibility for the control of the vehicle on hire to you.
- Shall not tow any trailer or vehicle behind the hired vehicle.
- Shall not carry more passengers than the seating capacity of the vehicle, as defined in the vehicle specifications or allow the vehicle to be overloaded.
- Shall ensure that the driver and all passengers required by law to do so shall, at all times when the vehicle is being driven wear the seat belts provided.
- Shall not use the vehicle to carry passengers or goods for hire or reward.
- Shall not, without written consent from Scottishtourer., remove the vehicle from the UK mainland.(Excludes Scottish Islands)

Breakdown & Accidents

In the event of a breakdown or accident a recovery and repair service is provided for all our motorhomes (details inside the vehicles).

You are authorised to spend £100 on any necessary repairs and/or replacement parts, and we will reimburse you against a valid VAT receipt.

Any repair above £100 will have to be authorised by Scottishtourer.

Any breakdown, malfunction or damage caused by your negligence must be repaired/made good at your own expense.

Child / Baby Seats

On occasions we may have Child / baby seats and booster cushions available.. We don't hire them out.. they are used at your own risk and must be fitted in the vehicle by yourself at your own risk. Scottish Tourer do not and will not guarantee compatibility or suitability for any child. By using any of these seats or booster cushions you agree to absolve Scottish tourer for any injury arising from their use.

Mileage Charges

There is no mileage charge for travel within Scotland, For travel outside Scotland The minimum hire period is two weeks, The first 2000 miles are free, after this a charge of 0.30 pence per mile will be applied.

General

Our business hours are from 9 am to 5pm daily any Motorhome collection or returns outside these times must be agreed in writing in advance... In cases of an emergency we will endeavour to accommodate late requests. The motorhome and its contents remain the property of Scottishtourer. at all times.

The hirer is required to keep the vehicle securely locked at all times when it is left unattended, and to refrain from any action or omission which may prejudice Scottishtourer. rights to the vehicle.

The following are strictly prohibited in our Motorhomes, Scottish Tourer reserves the right to retain in part or whole the refundable deposit if additional cleaning or repair is required upon return of the vehicle due to:

- Smoking
- Pets
- Any other animals

Scottishtourer reserves the right to vary rates and conditions at any time.

Scottishtourer offer free car parking for your car whilst you are away, however, vehicles are left entirely at the **Owners Risk**. Only one allocated parking space is provided per Motorhome hire, with additional vehicle parking available at an additional charge;

Vehicle Conditions

The hirer acknowledges delivery of the vehicle and it's contents, free from defects or damage, other than as specified by Scottishtourer Before the commencement of hire the hirer is advised to check the vehicle thoroughly before leaving the premises of Scottishtourer and mark on the damage declaration any damage or defects.

The vehicle must be returned in the same condition as when hired, charge with the interior and appliances clean, Interior cleaning is not included in our hire fee; A cleaning charge of £100.00 will be applied if the vehicle is not returned with the interior clean and in a habitable Condition.

Scottish Tourer will make a charge of £75.00 for the cleaning of un-emptied or dirty chemical toilets.

Fuel, Oil & Gas

A full tank of fuel is supplied with the vehicle at the commencement of hire and the hirer is expected to return the vehicle with a full tank of fuel.

There will be a surcharge of £25 plus the cost of fuel for any fuel shortage.

The hirer will be liable if incorrect fuel type is used.

The hirer will be responsible for the regular checking of oil and water levels, and the use of the correct type of fluids.

Our vehicles are fitted with refillable gas tanks which can be refilled at any fuel station supplying LPG , customers are expected to return these full.

Suitable Persons

ScottishTourer has the right to refuse to handover the Motorhome on arrival of the hirer to any person who in our opinion is not suitable to take charge of the vehicle, due any concerns we have for the safety of the vehicle or its occupants or other road users, In this situation all monies paid to us will be refunded in full immediately, ScottishTourer will have no obligation whatsoever with regard to refunding any monies paid for campsites booked , events booked, travel booked, or any other circumstances.

ScottishTourer also reserve the right repossess the Motorhome and terminate the rental agreement at any time during the hire period to any hirer who in our opinion is not suitable to drive the motorhome due to our concerns for the safety of the vehicle or its occupants or other road users, Due to misuse, abuse, incidents or accidents or damage caused by the hirer to our vehicle or other vehicles or property. In this situation ScottishTourer will not refund any monies for unused rental period and will deduct any expense of recovery / repossession of the motorhome from any monies due to be returned, ScottishTourer will have no obligation whatsoever with regard to refunding any monies paid for campsites booked , events booked, travel booked, or any other circumstances.

Airport / Hotel Transfers

Customers who wish to use our shuttle bus service from Glasgow or Edinburgh airports must let us have the flight numbers and arrival times in writing before we will accept any bookings for this service; our shuttle bus does not do City centre transfers unless otherwise agreed in writing and subject to an additional charge. Our shuttle bus is normally on scheduled collection and drop off times so if your flight is delayed by more than 1 hour then it may not always be possible for us to wait and you may have to organise your own transport or wait until we can schedule you back in. On the return journey to the Airport you need to be back at our premises at the agreed time and ready to board our shuttle bus, Failure to be ready at the agreed time may mean our shuttle has to leave without you and you may have to organise alternative transfer arrangements.

Animals

Strictly no animals A fixed penalty notice of £75 will be imposed if customers are found to have had an animal in the motorhome Or a maximum fine of the full Damage Deposit could be imposed if damage is caused by an animal.

Smoking

It is against the law to smoke in all hire vehicles. A fixed penalty notice of £75 will be imposed if customers are found to have been smoking in our Motorhome. Or a maximum fine of the full Damage Deposit could be imposed if damage is caused by smoking.